



# **Langtved Data A/S**

## **Newsletter**

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LANGTVED DATA A/S

## Introduction

In this issue of the newsletter we have chosen to focus on the recently held user forum meetings which have proved to be great successes. Various topics discussed during these meetings are covered in this newsletter. The topics also indicate what direction Langtved Datas application development is likely to take.

Furthermore, there are some news about Langtved Data A / S.

Enjoy!

Tor Foss Mortensen  
Managing director



## User forum meetings:

In October this year we held user forum meetings for the users of our genetics system as well as the users of the patient administrative systems.

Since these were our first we were very interested to see how customers would receive this initiative.

To our delight we note that the meetings not only lived up to our expectations but actually surpassed them!

We received many suggestions as well as feed-back about our performance. We say thank you for the appraisals and we will seek to improve on our shortcomings!

In the following we shall review the most common proposals so that the general wishes (which all or almost all users can benefit from) are mentioned first:

## General suggestions

- **Social Security Number (CPR) look-up** with expanded facilities (family). This facility was mentioned in a previous issue of the newsletter. At this time available in Denmark only, but similar features may be implemented abroad. Contact Langtved Data to hear more.
- **Save last Social Security Number.** Automatically remembers the last used Social Security Number, which is automatically entered in the field where Social Security Number is needed. Call for price.
- **Doctors / Staff.** In many systems, there are several tables containing employee and user information. These tables can reorganized so that data is maintained in one table only. This makes maintenance of personnel data easier. Contact Langtved Data for the price.
- **Release document.** It was agreed that in future it should be absolutely clear what is part of an upgraded version and thus free, and what is new development and thus payable. We will undertake to make this clear in the newsletters.
- **Test Database and Training Module.** Some users have a test database, others have not. It can be very useful to have a test database for testing the new reports, new database changes, etc. without affecting the existing operational environment. The



sample database may also be used to train new employees without any risk of error in the data. Contact Langtved Data for the price.

- **Test.** In addition, it was suggested that it should always be clear whether you are working on a test or training version. Suggestion: Use colours or write "DEMO" at the top of the window. This feature is free for users with test systems from version 9.
- **Simultaneity.** When multiple users work simultaneously with the same data, they will not all be able to save. This will be changed gradually so that the likelihood of overlap of data will be small. Nevertheless, LD is also working on a warning which will pop up if you try to change the data that another user also is working on. Free for LD Desktop users.
- **Courses.** More courses are needed, especially in reporting. Contact Langtved Data for the price.
- **Bar codes.** LD will very soon be able to offer data entry using a bar code reader. Contact us for price.
- **Automatic updates of lookup tables.** Danish Health providers are constantly changing names and addresses. In many systems the old names and id numbers need to be kept in the patient history, but may not be used in new data since they are not current any more. Updating these tables manually is time-consuming and error-prone. An automatic import of data from the Health Authorities and regular update of lookup tables does it much more efficiently. Contact Langtved Data for the price.

## Genetics - suggestions

The meeting offered many interesting discussions in the light of the fact that the Aarhus Genetics Database had just gone into operation on 8<sup>th</sup> of October 2008 as planned and without any problems. The Aarhus Department has prioritized differently than Odense and therefore configured the system differently.

The following functions and topics were discussed:

- **Data from Metasystems.** Data may be automatically transferred from Metasystems Ikaros. Contact us for price.
- **Freezer Register.** Freezer Register serves as space allocation and lookup system for patient samples. Call for price.



## Ideas from administrative users

- **Family and case No.** Family No. and case No. are automatically generated in Aarhus while manually Odense. Langtved Data suggests using automatic generation because it is more secure. Contact us for price.
- **Copy tabs function.** For some objects it may make sense to be able to copy table rows, or whole trees (e.g. for reports). It is now possible. This will normally require special rights. Contact us for price.
- **Integrated pedigree generation.** There are many pedigree generators on the market. However, none of them are integrated with a genetic counselling database. This means that the data needed for drawing the pedigree is automatically extracted from the database and the database is automatically updated with changes to the data in the drawing process. This was proposed by LD and Aarhus has accepted the idea.
- **Automatic update of the Danish National Patient Register.** This task is important because the register contains the quantitative performance of each department in the country. Langtved Data offered a solution which was accepted immediately after the meeting. Although the interface is specifically designed for Genetics, the task can be solved for any other department and abroad as well. Contact us for price.

The focus at this meeting was primarily extensions of the Interregional clearing system for instance with modules for reconciliation of invoices, for better financial management.

- **Improved claims and invoice control.** Invoice control can be improved by comparing invoice lines to notice letters. This can be done entirely electronically and is likely to give an annual saving year which is much greater than the cost of the improvement.
- **Outstanding claims.** Improved invoice control would also make other benefits possible including a list of outstanding claims from other regions.
- **Electronic referrals.** Information flow can be improved by entering referrals from departments directly into the Interregional Clearing System.

All the meetings were successful, and it was agreed to hold similar meetings annually. If you are using LD systems, and your department has not been invited, talk to your superuser



about a user forum meeting. We would be delighted to arrange it!

We are also happy to help our customers get in touch with others who do not necessarily use the same application.

### Other News:

For the third year in row **Langtved Data A/S** has received the highest credit rating (**AAA**) by the analysis institute "D&B Soliditet".

Langtved Data A / S has been a partner (**Independent Software Vendor**) with Microsoft for over 3 years. This means among other things, that our products are certified to be used in conjunction with Microsoft's products. This year we renewed our partnership with Microsoft again, and as a part of this process, LDB Desktop has again been certified for use with **Microsoft Windows XP** and **Microsoft Office**.

### Merry Chritmas

This will be the last newsletter this year. We will take this opportunity to wish all our customers a **Merry Christmas** and a **Happy New Year**.

